BILL & MELINDA GATES foundation

Attachment 4: Compiled Matrix of Indicators used by Agencies Interviewed

Metric \ Program	Casey Family Programs	Gates Foundation CAT Programs	MGS Consulting (CAT Grantee evaluation)	YWCA Working Zone	Microsoft Unlimited Potential	City of Seattle Community Technology Program	United Way/Win211	WorkForce Development Council of Seattle/King County	Youth Force (TechJobs.org)
Outcomes									
Employment / Economic									
Career planning skills	X	X		X	X				X
Learn software programs for job skill development									
Learn how to write a resume									
Housing/Money management skills	X	X		X					
Work life skills	X	X		X		X			X
Academic skills and literacy									
Improve school performance, grades			X						
Learn to speak and write in English									
Educational attainment		X	X			X			
Language skills		X				X			
Technology skills						X			
Information literacy skills		X							
Computer basics									
Database fundamentals									
Presentation fundamentals									
Wordprocessing fundamentals									
Social Inclusion and personal growth									
Social relationship skills	X	X	X		X	X			X
Gain confidence in one's ability to learn									
Connect and take action in one's community									
Constructive engagement with others			X						
Civic engagement			X						
Ethical behavior			X						
Independence									
Self care skills	X	X	X						
Change in self-sufficiency standard								X	
Gain economic independence - find an affordable place to live									
Learn adaptive technology to enable physical independence									
Daily living skills	X		X			X			
Access to Information and resources									
Find jobs and housing using the Internet									
Find services and resources using the Internet									
Communication									
Remain in contact with family (long distance) using e-mail									
Be active in local community associations and organizations using e-mail and the Internet									